

YOUR COMMUNITY YOUR HEALTH YOUR STORY



NHS

Help us write the Next Chapter for healthcare in Goole.

A bright future for health and care in Goole



We want to ensure health and care services in Goole are fit to respond to today's changing health needs and adapt to future challenges. There are no plans to close Goole and District Hospital but we do need to explore how the hospital and other local health services can do things differently to better support people to stay healthy, independent, and cared for closer to home whilst making best use of limited money and resources.

Change can be worrying but it doesn't always mean things that patients will notice; often, it's about finding ways to improve how we work to make sure everyone has better outcomes.

We see a bright future where local NHS services, community organisations, and voluntary groups work side by side to meet your changing health needs.



What's happening at Goole Hospital?

There are **no** plans to close the hospital. But we are reviewing how we can work together to:

- Make the best use of hospital space, staff skills and getting the most out of the funding we have
- Improve access to outpatient and diagnostic services
- Offer more care in the community, including at home, with services shaped around what people need
- Plan to improve the facilities and use of the site

What areas are being looked at?

- Enhancing outpatient and diagnostic services where possible
- Improving community midwifery
- Reviewing end-of-life care to support more people in their own home
- Exploring if Goole could be a centre for certain types of surgery
- Looking at how specialist neurorehabilitation is best provided across the whole region
- Reviewing site infrastructure and future investment needs

This work will take around six months, and while that happens, services at the hospital will continue as they are.

Why do people sometimes travel for treatment?

Like most towns in our region, the number of people living in and around Goole means the NHS can't offer **all** services locally because there are not enough patients with certain complex conditions to make it safe or cost effective, and we don't have enough staff to do it.

That's why, for care such as cancer treatment or emergency surgery, you will be asked to go to another hospital that sees more patients with the same condition as you — where doctors and nurses can safely maintain their skills.

You have told us that travelling for care — especially when you're unwell — can be difficult and we're working to:

- Offer appointment times that help with transport and parking
- Understand the impact travel has on families
- Expand what can safely and cost effectively be delivered locally

That's why your feedback matters — even when we can't offer every service in every town, we can always listen and improve.







Goole and District Hospital today

- Just under 6,000 local residents have their outpatient appointments at GDH each year
- The Urgent Treatment Centre sees between 45 and 50 people daily — open every day 7am—8pm
- Day surgery and overnight stays are available for eye, urology (conditions affecting the urinary tract, including the kidneys and bladder), and orthopaedic (bones and joints) operations for patients from Goole and right across the Humber region and beyond
- A regional neurorehabilitation centre supports recovery after brain injury
- A midwifery team offers antenatal (before birth), postnatal (after birth) care, and a home-from-home birth room for low-risk births

The Facts - Goole and District Hospital

Goole and District Hospital is staying open — there are no plans to close it.

The hospital provides 15,000+ outpatient appointments every year for around 6,000 local people.

The Urgent Treatment Centre is open daily, 7am to 8pm, and sees about 50 patients a day. Goole has never had its own A&E – local people are served by four A&E departments within an hour's drive.

There are two operating theatres and a specialist eye surgery suite.

Common surgeries at Goole are eye surgeries, operations for conditions affecting the urinary tract including kidneys and bladder, and operations on bones and joints. Around 16 patients a day have operations here but less than a quarter of these are from the Goole area.

There are four wards in use.

Goole hosts a regional neurorehabilitation centre for patients recovering after brain injuries. Patients travel to Goole for this specialist care from across the region.

Only women expected to have a very low risk birth are offered the birthing room at Goole. However, most of these women decide to go to Scunthorpe and only eight babies were born here during 2023.

Most recent figures show 5,814 patients in a year were able to have their outpatient appointment or multiple appointments at Goole. Currently for every two outpatient appointments people from Goole and the surrounding area have at GDH, another three take place at other hospitals.

Play your part

We want to know what healthcare services you value in the hospital and the community, what you think may be missing to help you stay well or you would like to see more of.

Some people need to travel for specialist services like cancer care or surgery such as heart or plastic surgery, dental, stomach, liver, breast operations, but we're listening to understand and reduce the impact of travel where we can.

We're reviewing services to better meet local needs — and your voice is part of that process:

We're exploring how to upgrade buildings and equipment, as well as make more use of the hospital estate (for example, are there other public or voluntary services that would be useful to have in the hospital building?)





YOUR COMMUNITY YOUR HEALTH YOUR STORY

Join us in shaping the story for healthcare in Goole.

We will be out and about meeting people in the community in the coming weeks listening to what is important to them.

Come and join us.

Visit www.ournhs.org to find out more. to ask us any questions email: hnyicb.engagement@nhs.net



